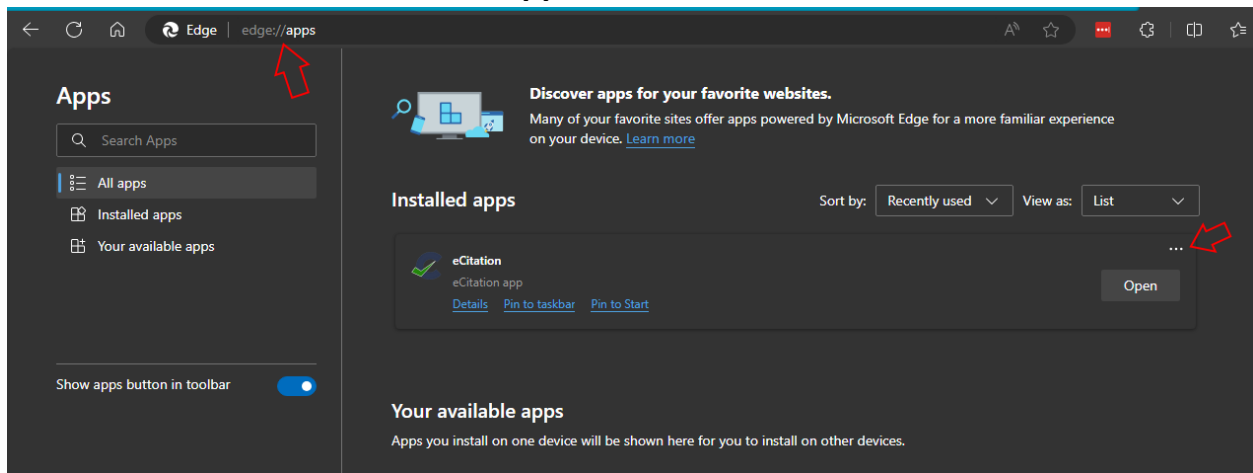


The eCitation application does not currently support being installed as a browser app. Doing so can result in a white screen appearing and officers unable to access the system.

Steps to Resolve the “White Screen” In Edge Browser:

- Open a new Edge browser tab
 - Type `edge://apps`
- Find “eCitation” in the installed apps menu. Click the three dots and select “Uninstall”



- Important! Select to “clear data” when prompted then click remove.

